



# Reina Rebuilds LLC

## Remanufactured Engines Limited Warranty

### 1. Summary

- A) **Gasoline engines installed by an ASE Certified Master Technician have a warranty of 36 months or up to 60,000 miles, whichever happens first.**
- B) **Gasoline engines installed by "Reina Rebuilds LLC" or "Limo Repair Phoenix LLC" have an extended warranty of 60 months or up to 100,000 miles, whichever happens first.** To maintain this extended warranty, all major engine maintenance, repairs and at least two oil changes per year must be performed by "Reina Rebuilds LLC" or "Limo Repair Phoenix LLC" and any additional oil changes can be performed at any state-registered automotive repair shop.
- C) There is no warranty for any modified and/or high-performance engine.
- D) Warranty is voided if engine is installed on vehicles with turbo charger or super charger.
- E) Warranty is voided if engine is used with any fuel with octane level higher of 91.
- F) Warranty is voided if engine is installed in a vehicle that it was not design for and/or if any external components of the engine are not original or OEM.
- G) Warranty is voided if vehicle has clogged or partially clogged catalytic converters.
- H) **Warranty does not cover towing expenses, rental vehicles and/or any other indirect expenses that could be associated with downtime for vehicle.**
- I) **Warranty is voided if new engine is overheated and/or suffers catastrophic failure due to negligence from the driver.** Driver must be always aware of vehicle's gauges and must follow recommendations from vehicle manual to understand the different lights within the dashboard. If oil pressure light comes on or temperature gauges starts going into the red zone, vehicle must be stopped immediately and taken to a mechanic shop for evaluation before running the engine again.
- J) All engines are sold in exchange for a core (used/old engine) in good condition to be rebuilt. If core payment was not part of original transaction, Reina Rebuilds LLC has the right to examine the engine core after receiving it from customer and to send out an invoice for the core fee if the core has substantial damage and cannot be rebuilt.
- K) Warranty is voided if customer has had any outstanding (unpaid) invoices for more than 90 days.
- L) **Following requirements must be met to qualify for warranty:**
  - 1) Engine must be installed by an ASE Certified Master Technician and a copy of the installation receipt or ASE Certificate must be available in the event of a claim.
  - 2) **Engine installation must include the replacement of water pump, thermostat, water hoses, spark plugs and belts, unless installing mechanic is able to produce a written record, with date and signature, stating that such existing components are in optimal condition to be reused with new engine. Proof of purchase of new parts or written record from mechanic must be made available in the event of a claim.**
  - 3) **Installing mechanic must verify and produce a written record that fuel injectors (if applicable), intake manifold, PCV valve, valve covers, radiator, radiator fan clutch (if applicable), cooling system components and catalytic converters are in good working order. This written record must be dated and signed by the mechanic and available upon request.**  
*\*Record not required if installation completed with Reina Rebuilds LLC or Limo Repair Phoenix LLC.*
  - 4) **If previous engine had a catastrophic failure, intake manifold must be replaced.**
  - 5) Manufacturer's recommendation for oil type must be followed.

- 6) For the first 1,000 miles, vehicle must not be driving at speeds higher than 70mph, must not be used for hauling any loads and must not be used for any road trips.
- 7) First oil change must be completed at no more than 500 miles. Receipt for oil change (service and/or parts) must be available in the event of a claim.
- 8) Second oil change must be completed at no more than 1,000 miles. Receipt for oil change (service and/or parts) must be available in the event of a claim.
- 9) During the life of the engine, oil and oil filter change must be completed every 3,000 miles if using conventional oil or every 5,000 if using Synthetic oil. Receipt for every oil change (service and/or parts) must be available in the event of a claim.
- 10) If vehicle receiving the new engine has more than 100,000 miles, the following requirements may be applicable:
  - i. If vehicle has a plastic intake manifold, the intake manifold must be replaced as part of the installation of the new engine. Or installing mechanic must provide a written record, with date and signature, stating that existing component was in optimal condition to be reused with new engine and taking liability in the event of old debris getting sucked from the old intake manifold and into the new engine.  
*\*Debris tends to build up inside intake manifolds and sometimes its stuck to the interior walls and does not come out until the higher vacuum from a new engine is able to suck the debris into the combustion chamber.*  
*\*Record not required if installation completed with Reina Rebuilds LLC or Limo Repair Phoenix LLC.*
  - ii. If vehicle has cylinder deactivation system, each cylinder deactivation solenoid must be replaced as part of the installation of the new engine. Or installing mechanic must provide a written record, with date and signature, stating that existing component was in optimal condition to be reused with new engine and taking liability in the event of old components cause a malfunctioning of the new engine.  
*\*Record not required if installation completed with Reina Rebuilds LLC or Limo Repair Phoenix LLC.*

**M) In order to activate the engine warranty, within no more than 2 months from date of purchase, the items listed below (picture or scanned version) must be emailed to [engines@reinarebuilds.com](mailto:engines@reinarebuilds.com) or sent via text message to 480-269-0184. If you fail to comply with this requirement, the warranty is voided, and Reina Rebuilds LLC is not responsible answer any inquiries related to a potential warranty claim.**

- 1) Signed copy of Warranty Letter with full signature and date on page 2 and initials on every page.
- 2) Picture of vehicle, VIN and odometer of the vehicle that received the new engine.  
*\*Not required if engine installation completed with Reina Rebuilds LLC or Limo Repair Phoenix LLC.*
- 3) Receipt from state-registered auto repair shop that completed the engine installation. Or copy of degree or professional certificate from mechanic that performed the installation.  
*\*Not required if engine installation completed with Reina Rebuilds LLC or Limo Repair Phoenix LLC.*
- 4) Receipt listing all new parts replaced as part of the engine installation.  
*\*Not required if engine installation completed with Reina Rebuilds LLC or Limo Repair Phoenix LLC.*
- 5) Written statement from mechanic to confirm proper condition of fuel injectors, radiator, radiator fan clutch (if applicable) and all cooling system components that were not replaced.  
*\*Not required if engine installation completed with Reina Rebuilds LLC or Limo Repair Phoenix LLC.*

**Client Signature and Date:** \_\_\_\_\_

**Vehicle VIN:** \_\_\_\_\_

**Client Initials** \_\_\_\_\_

## 2. What is Covered Under This Warranty?

This limited warranty covers the failure of the remanufactured engine due to defects in materials and/or workmanship of the product and for a period (months) and/or usage (mileage) based on application and as described below. Your warranty begins on the original purchase date and does not renew.

## 3. What is NOT Covered Under This Warranty?

This warranty does not cover damage or loss due to the following:

- A. Damage caused by installation or related vehicle problems is not covered, as well as installation in a vehicle for which it was not designed or purchased for. (Example: the engine must be ordered for the exact vehicle in which it is installed). Also, you must replace the engine with the same displacement as the original engine (VIN specific).
- B. Damage caused by misuse, maintenance neglect, abuse, vandalism, abnormal operation, environmental conditions, accidents, use of aftermarket components or the use of Nitrous (NOS).
- C. **Overheating of this engine voids any warranty for labor or replacement. All vehicles are equipped with warning devices (gauges and lights), please be sure they are operational.**
- D. **Damage caused by lack of lubricants or fluids that lead to engine failure will void the warranty.** You are asked to maintain your vehicle at regular intervals and be able to provide us with those service records.
- E. Fuel washing, or any other dilution of the engine lubricant will void warranty.
- F. Damage from electrolysis or where periodic maintenance services required by the manufacturer have not been performed can also void warranty.
- G. Failure caused by components or parts not furnished as part of the remanufactured engine.
- H. Damage to the engine caused by detonation or pre-ignition.
- I. Damage caused to engine thrust bearing from defective torque converters, clutch assemblies, engine or transmission mounts.
- J. Applications using turbochargers or superchargers do not qualify under this warranty.
- K. Vehicles and engines used for racing purposes are not covered.
- L. **Any engine repairs not authorized or approved by the Reina Rebuilds LLC will void the warranty and engines removed without approval will not be covered by this warranty.**

## 4. How Long Does the Coverage Last?

Your warranty begins on the original date of purchase and does not renew. The length of the term is based on usage and application as listed below.

- A. Gasoline engines installed by an ASE Certified Master Technician have a warranty of 36 months or up to 60,000 miles, whichever happens first.
- B. Gasoline engines installed by "Reina Rebuilds LLC" or "Limo Repair Phoenix LLC" have an extended warranty of 60 months or up to 100,000 miles, whichever happens first. To maintain this extended warranty, all major engine maintenance, repairs and at least two oil changes per year must be performed by "Reina Rebuilds LLC" or "Limo Repair Phoenix LLC" and any additional oil changes can be performed at any state-registered automotive repair shop.
- C. Engines used for marine applications have no warranty.
- D. This warranty excludes motor homes and emergency vehicles (ambulance, fire trucks, police vehicles).

Client Initials \_\_\_\_\_

## 5. Who Gets the Benefits of this Warranty?

This warranty is extended only to the original purchaser and cannot be transferred to anyone at any time. Engines purchased by the installer are warranted to the installer only. **You must be able to provide purchase receipt in your name for any warranty consideration. Without this receipt, no warranty will be offered.**

## 6. What Will the Reina Rebuilds LLC Do?

- a) If the engine fails due to a defect in materials or workmanship included with the original product, Reina Rebuilds LLC will, at their discretion, either replace the engine, self-perform any necessary repairs, or pay for repairs or engine replacement to be completed by a registered shop.
- b) Only those parts furnished by Reina Rebuilds LLC and/or Limo Repair Phoenix LLC will be replaced or repaired.
- c) **For engines installed with Reina Rebuilds LLC or Limo Repair Phoenix LLC, the cost of repairs and/or engine replacement will be completely covered, with exception of any deficient components/parts that may need replacement and were not included with the original transaction.**
- d) **For engines installed by an ASE Certified Master Technician at a state-registered shop/garage, in the event of necessary repairs or engine replacement:**
  - i. **If approved in advanced by Reina Rebuilds LLC, labor will be reimbursed at a rate of no more than \$60/hour and based on the number of hours as established by AllData Estimating Software and up to a maximum amount of \$1,200.**
  - ii. **If approved in advanced by Reina Rebuilds LLC, any parts will be reimbursed at a fair market value and with 0% mark-up.**
- e) **For engines by an ASE Certified Master Technician but not at a state-registered shop, in the event of necessary repairs or engine replacement:**
  - i. **If approved in advanced by Reina Rebuilds LLC, labor will be reimbursed at a rate of no more than \$30/hour and based on the number of hours as established by AllData Estimating Software and up to a maximum amount of \$600.**
  - ii. **If approved in advanced by Reina Rebuilds LLC, any parts will be reimbursed at a fair market value and with 0% mark-up.**
- f) **Reina Rebuilds LLC will approve claims only after having the opportunity of in-depth technical discussions with installing mechanic and/or after the opportunity of performing their independent evaluation.**
- g) **The warranty does not cover reimbursement for towing fees, rental vehicles, customer's personal and/or professional time or any other cost impacts potentially related to the downtime of a vehicle.**

## 7. What Must I Do to Protect My Warranty?

**You must pay all outstanding invoices for the purchase of the engine. No benefits, payments, repairs, replacements, or remedies are available under the warranty while any invoices for the purchase of the engine remain outstanding.**

Immediately after discovery of any problem, and prior to the expiration of the warranty period, you must follow the procedures listed below. Failure to do so will void your warranty!

- A. Discontinue use of the vehicle if necessary and BEFORE the engine overheats!
- B. Contact YOUR INSTALLER and ask him to diagnose the problem. If they determine that the problem may be factory related, call Reina Rebuilds LLC at (480) 269-0184.
- C. Please have your purchase receipt available at the time of the call. This will be necessary to process your claim.
- D. At the time of your call, we will connect you with a technical expert to assist you and your mechanic in getting the problem resolved quickly. Your mechanic may be asked to conduct a test to determine the exact problem

thereby simplifying the repair process. The cost of this test will be at your expense until the problem is determined to be factory related.

- E. If repairs are approved, all removed parts must be retained and returned to Reina Rebuilds LLC. No claims can be paid, or replacement parts supplied unless these parts are returned.
- F. If you are missing any parts when the engine is delivered, please contact us immediately so we can provide them for you.
- G. All engines come stamped with the engine serial number. If this number is removed or tampered with, the warranty is void!

## 8. Limit on Remedies

***The warranty DOES NOT COVER or provide payment or reimbursement for the following or any other incidental or consequential loss or damage.***

- A. Towing charges, vehicle rental, substitute transportation, lodging, or communication expenses.
- B. Diagnostic time, service calls, or labor (except as set forth above).
- C. Loss of time, income, sales or profits, loss of use of the vehicle, lift, dock, or storage fees.***
- D. Gaskets or other parts or items associated with, but not included with the engine.***
- E. Any action for bringing suit must be commenced within 3 months following the time the breach is discovered or should have been discovered.

## 9. How Long Does State Law Relate to this Warranty

This warranty gives you specific rights and you may have other rights, which vary from state to state. Reina Rebuilds LLC does not make any other warranty beyond that provided in this limited warranty. It supersedes all prior agreements or representations whether oral or written. Reina Rebuilds LLC does not authorize any person to vary in any way, the terms, conditions, or exclusions of this warranty. Should any disclaimer or remedy limit in this warranty be declared or become invalid or unenforceable because of any laws, the remaining terms and conditions shall remain in full force and effect.